



River Market Community Co-op

Return Policy

General Return Policy

Any returns, exchanges or refunds should be handled **within 30 days** of purchase and **must be accompanied by a receipt**. Returns must be unopened and saleable.

We cannot accept returns on expired items unless the receipt shows the product was expired at time of purchase.

All returns will be resolved in the following order:

1. **Exchanged with a direct replacement**
2. **Refunded in the form of the original payment**

Perishable Return Policy

Fresh returns are accepted **within 5 days** of purchase **with a receipt** and only when defective in quality. We offer solutions in the order stated in our General Return Policy.

Perishable returns are accepted **within 7 days** of purchase **with a receipt** and only when defective in quality. We offer solutions in the order stated in our General Return Policy.

Perishable returns will be brought to the attention of a team member from that department so quality can be investigated and, if required, pulled from the shelf.

Wellness and Personal Care Return Policy

Wellness and personal care returns are accepted **within 30 days** of purchase and **must be accompanied by a receipt**. Returns must be unopened and saleable. We cannot accept returns on expired items unless the receipt shows the product was expired at time of purchase.

If the reason for return is a “reaction” to the product, we request that you contact the manufacturer for guidance on remedying your health concerns.

Discounted Item Return Policy

All sales are final for discounted items sold on clearance.